



Holyoke Gas & Electric Department - Auto Pay Terms and Conditions

Please read the following Auto Pay Terms and Conditions. I agree to the terms and conditions outlined herein. I hereby authorize Holyoke Gas & Electric Department to charge the indicated electronic check/credit card for services provided. I agree that this is a Periodic charge that will be made according to my billing cycle, and in order to terminate the recurring billing process I must either terminate the account or submit in writing my request to terminate recurring electronic check/credit card authorizations.

If you find a billing error, you must notify HG&E at least 4 days before your monthly statement is due; we will attempt to correct the error before the next recurring payment. Also, if you sign up for, cancel or make changes to Auto Pay 4 days or less before the payment due date, the change may not take effect until the following payment cycle.

THERE IS A \$5,000 LIMIT FOR CREDIT CARD TRANSACTIONS.

I agree not to dispute Holyoke Gas & Electric Department recurring billing with my electronic check/credit card issuer as long as the amount in question was for services rendered.

I guarantee and warrant that I am the legal account/card holder for this electronic check/credit card, and that I am legally authorized to enter into this recurring billing agreement with the Holyoke Gas & Electric Department.

Sign up for Auto Pay

Checking Savings

Bank Routing number _____

Account number _____

Auto Pay Credit Card

Card Type MasterCard VISA Discover American Express

Card number _____ Expiration Date _____

Service Address _____

Customer number _____ Location number _____

By signing below, you authorize your enrollment in Auto Pay and agree to the Auto Pay Terms and Conditions:

Signature _____ Date _____

***Please mail completed, signed form to:
Holyoke Gas & Electric Department
Attn: Customer Accounts
99 Suffolk Street
Holyoke, MA 01040***