



## Residential Energy Conservation Program Application

Please complete this form and return it to HG&E for review. You will also need to submit a copy of your **property deed** as well as a **quote from your contractor** (Note: Quote must include equipment specifications, including model number, and be itemized if multiple services are being performed. HG&E must receive documentation from your installer that confirms that the system or service meets program requirements listed on our website. Please submit any supporting documentation as needed.

If you have any questions, please contact Sophie Theroux, Energy Efficiency Coordinator (Phone: 413-536-9300 ext. 382. Email: [stheroux@hged.com](mailto:stheroux@hged.com))

If sending via postal mail, please mail the form to:

Holyoke Gas & Electric  
Attention: Sophie Theroux  
99 Suffolk Street  
Holyoke, MA 01040

### Applicant Information

First Name:

Last Name:

HG&E Account Number:

### Applicant Residential Address

Street Address\*

Apartment/Unit (If Applicable):

City\*

Phone Number\*

## Deed Information

Note: Please submit a copy of your deed with this application.

Book Number\*

Page Number\*

Date Filed\*



Please list all of the owner's names appearing on the deed\*

## Assistance Request Information

Please indicate the improvement type(s) you are applying for assistance for (Select all that apply):

- Air Source Heat Pumps or Mini-Splits
- Central Air Conditioning
- Gas Fired Warm Air Furnace
- Gas Fired Steam Boiler
- Gas Fired Hot Water Boiler
- Thermostats
- Domestic Hot Water Heater (Indirect Water Heater, Storage Tank, Heat Pump, etc)
- Gas Combi Boiler/Water Heater (for Space Heating and Domestic Hot Water Heating)
- Weatherization (Insulation, Air Sealing, Blower Door Test, Duct Sealing)
- Replacement Windows
- Replacement Doors
- EV Charging Infrastructure
- Solar Photovoltaic (PV)
- Other

Please describe the work and equipment:

\*

Total amount of assistance requested:

Note: The maximum assistance for a project is as follows:

- Properties with 1 unit: \$10,000
- Properties with 2 units: \$15,000
- Properties with 3-4 units: \$20,000
- Solar - Photovoltaic (PV) \$10,000 per residential dwelling

Assistance term: Number of months to repayment: (The maximum repayment term for the assistance is 36 months for projects up to \$2,000, 60 months for projects between \$2,001 and \$20,000, and 120 months for Solar PV \$10,000.)\*

## Building Details (Address/Apartment/Unit Where Work is Being Performed)

Installation Address - Street Address: \*

Installation Address - Apartment/Unit (If applicable)

Installation Address - City

Do you live at the address where the equipment will be installed or services will be performed?

- Yes  
 No  
 Other

Building Type at Installation Address\*

Number of Residential Units in the Building (If Applicable)

Is the building where the work is being performed new construction or a gut-rehab?

- Yes, this is a new building or a gut-rehab  
 No

Does your installer have the necessary license for this project? (Note: Payments will not be paid for installations made by installers who do not possess the required licenses or permits for the installation.)

- Yes, my installer has the required license(s)  
 No

What service does HG&E currently provide to this address?\*

- Electric  Natural Gas  Electric & Natural Gas  Other

Current Primary **Space-Heating** Fuel Type at Installation Address: \*

- Natural Gas  Oil  Propane  Electric Resistance (baseboard/space heating)  Minisplit/Heat Pump  Other

If there is a secondary or supplemental space-heating type at this address, please describe (wood stove, fire place, electric resistance).

Current Primary **Domestic Hot Water-Heating** Fuel Type at Installation Address: (Fuel used to heat hot water in sinks, showers, etc). \*

- Natural Gas  Oil  Propane  Electric Resistance (baseboard/space heating)  Minisplit/Heat Pump  Other

Current Primary cooling system at Installation Address\*

- Central AC  Room/Window Air Conditioners  Heat Pump/Minisplit  None

If there are room or window air conditioners at this address, how many are typically used during the summer?

Did you receive a free energy audit at the address where the work will be performed?\* ?

- Yes
- No

Number of people in the household\*

What is the thermostat type at the installation address?

- Manual
- Programmable
- Smart/Wifi
- None

If this request is for assistance for a heating, cooling or hot water system, why are you installing this system?

- Replacing functioning system with more efficient system
- Current System Failing/end of life
- This is a new system (new construction, etc)
- Other

### Additional Information for Customers Eligible for HG&E Rebates:

If you are planning to receive a rebate from HG&E for your project, would you like to receive the rebate payment in the form of a check, or an on-bill credit? (Note: Rebates are available for weatherization, central air conditioners, and air source heat pumps. Please visit our rebates webpage to learn more: <https://www.hged.com/customers/save-energy-money/for-home/energy-star/default.aspx>)

- Check
- On-Bill Credit

### Additional Information if Replacing a Gas Space-Heating System

Input Capacity of Current Gas Heating System (btu/hr). *(Please inquire with installer if needed)*

Manufacturer of Current Gas Heating System:

Model Number of Current Gas Heating System:

Efficiency Rating of Current Gas Heating System (If available) (This is usually listed as "AFUE" on the tag or sticker on the boiler or furnace. For example, "AFUE: 87%")

Input capacity of NEW gas heating system (btu/hr): *(Please inquire with installer if needed)*

## Additional Information for Heat Pump/Mini-Split Installations:

Will the heat pump or mini-split system be used for heating, cooling, or both?

- Heating  Cooling  Both Heating & Cooling

If the heat pump or mini-split system will be used for **heating**, why did you choose this type heating system as opposed to other heating system types?

Please list the AHRI Certificate number for each heat pump or mini-split unit that is being installed. You can obtain this from your contractor. (Each indoor/outdoor unit being installed must have an AHRI certificate in order to qualify).

Would you have preferred to have access to a heat pump specialist (offered through HG&E) to walk you through your projects details, and assist with any questions?

- Yes, I would have utilized access to a heat pump specialist offered through HG&E that would have helped me make an informed decision  
 No, I did not need a heat pump specialist; my installer and other resources answered all questions I had  
 No, I did research on my own and knew what I wanted  
 Other

Would you have preferred to have had access to a list of vetted heat pump installers provided by HG&E?

- Yes, I would have preferred to have had access to a list of vetted installers  
 No, I was able to find an installer on my own  
 Other

## Additional Information for Central Air Conditioner Installations:

Please list the AHRI Certificate number for central air conditioning unit that is being installed. You can obtain this from your contractor. (Each indoor/outdoor unit being installed must have an AHRI certificate in order to qualify).

Was there an existing **ducted** heating or cooling system at this address before this new Central Air Conditioning System Was Installed? (Required for Central AC assistance)

- Yes  
 No

## Additional Information for Indirect Water Heater Installations:

AFUE (Efficiency Rating) of Gas Boiler that New Indirect Hot Water Heater will be Connected to:

## Additional Information for Wi-Fi Smart Thermostat Assistance:

Is your Wi-Fi Smart Thermostat Enrolled in HG&E's Connected Homes Program?

- Yes  
 No

## Additional Information if Replacing a Gas Domestic Hot Water Heating System

Input Capacity of Current Domestic Hot Water System (btu/hr): *(Please inquire with installer if needed)*

Manufacturer of Current Domestic Hot Water System:

Model Number of Current Domestic Hot Water System:

Input Capacity of NEW Domestic Hot Water Heating Equipment (btu/hr). *(Please inquire with installer if needed)*

## Additional Information for Domestic Hot Water Heater Installations:

If you are installing a hot water heater, what is the fuel type of the current hot water heater?

- Natural gas
- Electric
- Oil
- Propane
- Other

## Additional Information for Window Replacement Assistance:

Are the original windows that are being replaced single-pane or double-pane?

- Single-Pane
- Double-Pane
- Mix of single-pane and double pane
- Not sure

## Additional Information for Combi Boiler/Water Heater Assistance (Condensing Boiler with On-Demand Hot Water Heater):

Is the combination boiler/water heater considered one unit by the manufacturer? (If unknown, please inquire with installer before submitting application)

- Yes
- No

## Submit Application

How did you hear about this program?

By signing this form, you certify that the information being submitted with this application is true and correct and that you agree to the terms of service: <https://www.hged.com/customers/save-energy-money/for-home/residential-energy-conservation/recp-terms-and-conditions.aspx>

Signature\*

Date \*

