



**IMPORTANT  
NATURAL GAS  
SAFETY  
INFORMATION**

**SMELL  
GAS?**

**Leave the premises  
and call us immediately!**

**(413) 536-9300 (option 1)  
or 911**



*This safety information provided in partnership with:*



**IF YOU SMELL GAS – DON'T WAIT!**  
No matter how slight - leave the premises and call us immediately.

**How to recognize a leak:**



**Smell**

Recognizing the odor - which is similar to rotten eggs.



**Sight**

Seeing a white cloud, mist, fog, bubbles in standing water or blowing dust.



**Sound**

Hearing an unusual noise like roaring, hissing or whistling.

**What to do if you suspect a leak:**

**Move** to a safe environment and call us immediately. Do not use your telephone or cell phone in your home.

**Provide** the exact location with cross streets.

**Do not** smoke, light candles or operate electrical switches or appliances. Doing so can produce a spark, ignite the gas and cause an explosion.

**Let us know** if sewer construction or digging activities are going on in the area.

**DO NOT ASSUME SOMEONE ELSE  
WILL REPORT THE CONDITION.**



Natural gas has an excellent safety record, but like all forms of energy, it must be handled properly. If improperly handled, it may cause a hazardous condition such as a fire, explosion or asphyxiation.

**We work diligently to ensure pipeline safety through a variety of measures including:**

- Design and construction practices.
- Inspection, monitoring, testing, and notification systems and programs.
- Workforce training and qualification.
- Public education programs.

**Call before you dig.**

Damage to a pipeline due to excavation activities may cause a gas leak and has the potential to ignite.

Before beginning any excavation activity, have all underground utilities marked-out by calling the number shown to the right.

**It's the law, and it's for your safety.**

